

Job title	Project Manager		
Job family	Project Management	Grade	8

Job purpose

To collaborate with a business or product owner to deliver a project, or many projects; deliver expected outcomes and meet stakeholder expectations within the brief and constraints of time, cost, scope and quality; and to use appropriate approaches and techniques for the project and domain.

At the BBC, project management applies in different domains e.g. IT, digital, construction, business process, broadcast engineering. Projects may stand alone, or be part of a programme, and/or a product lifecycle.

Note: appendix may include further responsibilities or experience necessary for the particular role.

Key responsibilities and accountabilities

Manage one or more projects or a sequence of projects or lead a workstream within a programme.

Responsible for project delivery and selecting suitable frameworks and techniques (e.g. iterative and incremental, or sequential).

Typical indicators at this level are:

- A repeatable project approach, delivering a specific capability, outcome or target;
- A project or series of projects approx. 6-18 months in duration;
- Financial or staff to a budget of <£2m, and a staffing level of 6+ (including third parties).

Approach and planning

- Work with ‘business or product owner’ and stakeholders to agree the project objectives.
- Agree with the ‘owner’ the options and appropriate approach for delivery.
- Ensure shared clarity of scope, good estimating, solution development and management of risk.
- Produce and manage day-to-day progress against a detailed plan (e.g. Project Management Plan¹) and schedule/roadmap.
- Make effective use of lessons learnt to deliver efficiently.
- Mobilise a project team and establish the organisation structure
- Plan timely reviews / retrospectives and put in place the lessons.

Delivery

- Manage the project within agreed scope, time, cost and quality constraints.
- Identify, track and manage progress, risks, issues, assumptions, dependencies, interdependencies and changes.
- Make effective use of reporting, communication and escalation (when outside agreed constraints).
- Manage people (including third parties) and other resources.
- Ensure all expenditure (or activity) is accounted for and reconciled to budget/plan. Provide forecast to complete or value returned to inform decision making.
- Ensure adherence to relevant BBC policies and standards. Including project management, health and safety, financial, legal, technology and other compliance requirements.

¹ BBC terminology - comparable to a detailed Project Initiation Document (PID)

Approvals, Governance and Benefits

- Contribute to and produce the relevant documentation (e.g. Business Case, PMP) to secure investment (if required) or resource allocation.
- Conduct timely oversight forums (e.g. project board, product direction group). Provide management information to senior stakeholders, and other relevant governance forums.
- Where required, put in place benefits realisation plan, and transition to responsible business owners.

Stakeholders, Change, and Communication

- Work with stakeholders to agree scope, critical success factors, deliverables, outcomes and benefits. Ensure understanding of the impact of any trade-offs and decisions by relevant stakeholders.
- Plan and manage stakeholder communication to achieve engagement.
- Build collaborative relationships with stakeholders, fostering innovation, effective working and address issues.
- Plan and complete change management activities (e.g. training, communications) to ensure business adoption.

Knowledge, skills, training and experience

Essential

- Experience managing projects/workstreams to successful outcomes.
- Experience in leading teams, problem solving, progress monitoring, managing risk and budget or resource.
- Working knowledge of the project lifecycle including selection of appropriate methodologies and techniques for delivery.
- Understanding of the drivers of success and sources of risk for the project domain.
- Self-starting with ability to empower teams and colleagues to focus on achieving goals.
- Excellent communication (verbal, written, listening), social and influencing skills. Ability to bridge domain specialism and business through user-friendly language.
- Able to manage difficult stakeholders and deliver in ambiguous, fast-changing and complex environments.
- Knowledge of relevant legislation and procedures for the domain. For example: procurement, contract management, environment, and health and safety.
- Demonstrable professional development with a recognised project management qualification or equal experience (e.g. PRINCE2, APMP, Agile certification).
- Microsoft Office software skills and experience using data to make it meaningful for different audiences.
- Experience of project management and collaboration tools (e.g. MS project, JIRA, Register)

Desirable

- Excels at delivery in a fast-changing, diverse and complicated environment.
- Understands organisational transformation challenges and how to operate in this context.
- Has managed at least three projects with a budget of c£50k+ and staffing of three or more people.
- Knowledge of the BBC and/or media sector.
- Understanding of traditional and new technologies used in broadcast or digital media environments.

Other information	
For Reward team use only	
Job Code	
Definition:	Content / Content Support / Support

This job description is a written statement of the essential characteristics of the job, with its principal accountabilities, incorporating a note of the skills, knowledge and experience required for a satisfactory level of performance. This is not intended to be a complete, detailed account of all aspects of the duties involved.

Appendix

Division	BBC Design & Engineering - iPlayer
Reports to (title)	Senior Project Manager or Programme Manager
Location base	Broadcast Centre, London W12

Organisation structure (example)	
<p>You will work as an embedded project manager within the BBC iPlayer development team. You will work with Product Managers, User Experience Designers, Software Developers and testers.</p> <p>Your projects will optimise BBC iPlayer and deliver against core KPIs. Through agile and lean techniques, you will deliver product iteration projects and enable continuous improvement. You will be passionate about people, online products and agile.</p> <p>You will ensure that your projects have clear goals; that the activities of both you and your team align and focus on these goals. You will have reliable and robust plans against which progress is measured. You will work with other BBC teams to solve cross-product challenges.</p> <p>You will have excellent interpersonal, problem solving and communication skills. You will enjoy delivering online projects using the latest technology in agile environments.</p>	

Additional job specific responsibilities and accountabilities
<p>You will use agile planning, visual communication, continuous delivery and Scrum/Kanban techniques. If you're up for making the UK's No.1 video-on-demand service even better, join our high performing team.</p> <ol style="list-style-type: none"> 1. Key experience (role): project, agile, Kanban, Scrum, lean 2. Key experience (environment): online, digital, media, software, web, api

Approval	
Manager	Senior Project Manager

JOB DESCRIPTION



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