

BBC Global News Ltd - Job Description

Job Title: Junior Tester

Reporting to: BBC StoryWorks Product Manager

Grade: C

Location: EMEA (London)

Overview

BBC Global News Limited (GNL) is the BBC News Group's commercial subsidiary. GNL owns and operates:

- BBC World News (a 24-hour English language news and current affairs channel) and
- BBC.com (the BBC's online news and features website and associated apps)

BBC World News and bbc.com are available in every country around the world, with the exception of the UK. BBC World News is the BBC's most watched television channel, available in more than 450 million homes. BBC.com generates page views of more than 1.25bn each month. This traffic is made up of consumption of regionally editionalised versions of the BBC's domestic News and Sport online services, plus readership of a number of online 'features' sites (in genres such as travel, technology and culture) which GNL produces itself.

Combined weekly reach of GNL's services is 115m people outside the UK, accounting for one third of the BBC's total international audience.

Within the BBC organisation structure GNL forms part of the BBC's World Service Group, led by Jamie Angus. The World Service Group also comprises the BBC World Service, BBC Monitoring and BBC Media Action.

As a commercially-funded business GNL is required to operate a profitable, commercially successful business which makes an important financial return to BBC News, while achieving growth in the reach and reputation of the BBC's services outside the UK.

Key Responsibilities:

- Leading the definition and execution of the test approach for a product
- Creating manual test cases to verify functional and non-functional requirements of a product in various stages of the development life cycle
- Ensuring that the testing of products is completed - on time and within budget
- Troubleshooting– finding critical bugs or verifying reported issues, identifying their underlying cause and seeing them through to resolution, liaising with other teams where appropriate
- Communicating project status information and issues to a variety of stakeholders, adapting appropriately depending on the audience
- Identify risks to project timelines and work with the key stakeholders to manage the risk and to prioritise
- Ensuring that all commercial products meet BBC standards for quality and are fit for purpose
- Collaborating and integrating with other development team members to ensure the delivery of products to specification

- Liaising with other product teams to ensure joined-up testing approaches for multi-team projects

Knowledge/Experience/Skills required:

Essential

- Proven testing skills developed through experience
- Ability to create, adapt and execute effective test strategies
- Strong problem solving, analytical, and organisational skills.
- Strong aptitude for learning new technologies and ways of working
- Excellent written and verbal communications skills
- Ability to work closely and build relationships with both our internal stakeholders and our external agencies
- Ability to work independently to identify and resolving issues.
- Ability to explain complex technical concepts to a non-technical audience
- Ability to anticipate problems and tackle them with a pragmatic approach
- An appreciation of good user experience and being prepared to be the users' advocate
- Good understanding of usability and accessibility of applications and products.
- Experience in cross-browser / platform testing including mobile and tablet devices
- Experience with issue tracking tools such as Jira

Desirable

- Familiarity with javascript, CSS and HTML would be beneficial
- Experience using a content management system